



Need to improve English communication skills? Get "CEC'd"* today!

Below is a simple checklist of communication facets that your company's employees must be able to master in order to provide the best customer-driven results. **Which factors below are blocking you from successful communication?**

- **written** communications (emails, reports, marketing materials, contracts, etc.)
- **conflict** management (internal, external)
- **customer** quality (communication with partners, customers; telephoning, emailing, politeness and better communication, relationship building, cultural awareness)
- **interpersonal** skills (communicating clearly, listening with understanding, telephoning skills, management skills, leadership skills)
- **sales** in a second language (selling effectively, product descriptions, presentations)
- **productive** meetings (cultural awareness, negotiations, presentations)
- **professional** effectiveness (confidence in speaking, politeness, cultural awareness, presentations)
- **building** international teams (cultural awareness)
- **train the trainer**** (training for trainers on how to train, in English. Ideal for companies who have external partners in other countries who ought to be certified, i.e., England, Romania, Denmark, etc.)

If you have checked at least two items on the list, it is time get "CEC'd"! CEC Consulting offers to come into your offices, spend time with your departments and observe what your employees are able to do now. We then plan a training program to optimize their abilities and bring them to the next level. CEC programs assure effective training because we develop the content based on actual work done in the company. Our services also include translations and interpreters. In other words, CEC is your one-stop shop for all your English communication needs.

Call 05572/202 613 or email info@creative-english.at for more information about our expert training programs.

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**** Train the Trainer seminar is offered in cooperation with ZTN and includes an ISO Certification Exam at the end of the training.**

Promotion



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